

How Quixy brought recognition, rewards, and community into Microsoft Teams where work already happened

Quixy used Empuls to fix a broken R&R process and then extended it into Microsoft Teams, giving employees a single place to recognise, reward, celebrate, and connect without ever switching tools.

CAPABILITIES USED



RECOGNITION & REWARDS

Unified recognition and reward platform

Empuls gave Quixy a single platform for all R&R activity: building company goals, sharing organisational updates, recognising high performers, and distributing rewards, replacing a fragmented process that was silently dragging down engagement and morale.



SOCIAL INTRANET

Watercooler chats, milestone celebrations, and community

The social intranet created a shared space for Quixy's distributed team to celebrate personal and professional milestones, share updates, and stay connected across locations, giving employees a sense of belonging that formal recognition alone could not create.



INTEGRATIONS

Microsoft Teams integration for in-workflow engagement

By integrating Empuls with Microsoft Teams, Quixy brought the full engagement experience into the tool employees already used every day. Recognition, rewards, surveys, watercooler chats, and point redemption were all accessible from within Teams, removing the friction of switching to a separate app.

THE CHALLENGE

No R&R system, low engagement, and a team that had no shared space to connect

Quixy did not have a structured rewards and recognition system in place. The absence of a formal R&R process led to low employee engagement, declining morale, and a noticeable impact on team productivity.

The problem was compounded by the fact that Quixy's team was distributed across locations with no central platform for communication, feedback, or recognition. Employees had no shared space to celebrate wins, align on company goals, or simply connect with each other.

No structured R&R process, without a formal recognition system, high performers went unacknowledged and there was no consistent way for managers or peers to celebrate contributions, leading to disengagement and reduced motivation across teams.

Low engagement affecting productivity, the absence of regular recognition and a shared community space meant employees felt disconnected from the organisation's goals and from each other, which showed up in overall team productivity and morale.

No easy way to collaborate or celebrate across locations, with a distributed team, Quixy needed more than a recognition tool. Employees needed a place to share updates, gather feedback, and build the kind of casual connections that make a distributed workplace feel like a team.

THE SOLUTION

Empuls as the engagement foundation, and Microsoft Teams as the place it came to life

Quixy chose Empuls for its ability to bring holistic engagement into a single platform. Employees could build company goals, share organisational updates, recognise peers, and provide feedback all in one place, with the social intranet creating the community layer that the organisation had been missing.

But the team realised that driving consistent platform usage required meeting employees where they already were. By integrating Empuls with Microsoft Teams, Quixy made engagement a natural part of the daily workflow rather than a separate destination.

All-in-one engagement platform replacing scattered tools, Empuls gave Quixy a single system for recognition, rewards, surveys, goal communication, and social connection. HR no longer had to manage separate tools or chase down participation across platforms.

Distributed team feedback through surveys, Empuls surveys gave HR a structured way to gather feedback from employees across locations, track sentiment, and act on insights, helping the team stay connected to what employees were experiencing regardless of where they worked.

Microsoft Teams integration bringing engagement into daily work, with the Teams integration, employees could recognise colleagues, respond to HR surveys, celebrate milestones, enjoy watercooler conversations, and redeem reward points without leaving Microsoft Teams. Engagement became part of the workday, not a task outside it.

THE RESULTS

Higher participation, lower HR overhead, and an engagement experience employees actually used

After integrating Empuls with Microsoft Teams, platform participation increased significantly. Employees engaged with all features of the app consistently and HR saw a meaningful reduction in operational overhead. What had been a fragmented, effort-heavy engagement effort became a seamless experience embedded into the tools the team used every day.

Higher participation across all platform features, by removing the friction of switching to a separate app, the Teams integration drove higher interaction with every Empuls feature: recognition, rewards, surveys, and social posts, making engagement a habit rather than an occasional activity.

Reduced HR operational overhead, with everything consolidated under one platform and accessible from within Teams, the HR team no longer had to manage multiple tools or manually push employees to engage. Operational complexity decreased and the team had more time to focus on strategic people initiatives.

A connected, motivated team across locations, employees could celebrate each other, share feedback, and stay aligned on company goals without friction. The combination of recognition, community, and in-workflow accessibility created a workplace culture that felt connected regardless of where employees worked.



Employees at Quixy can now do everything from within Teams.

With the Empuls app on Microsoft Teams, employees at Quixy can now enjoy their watercooler chats, celebrate moments, provide feedback, recognize, and reward from within Teams. Users love the integrated solution as it helps them appreciate their colleagues, respond to HR surveys, and redeem their earned points without switching to a different interface.



COMPANY PROFILE

INDUSTRY
IT Services & Consulting

LOCATION
India

EMPLOYEES
200

USE CASE
Digital Engagement, R&R

CAPABILITIES

Recognition & rewards Social intranet Microsoft Teams Integrations

Digital engagement IT Services

Quixy is a cloud-based no-code digital transformation platform that enables business users to build enterprise-grade applications ten times faster than traditional approaches. Their India team deployed Empuls and integrated it with Microsoft Teams to drive consistent engagement across a distributed workforce of 200 employees.